

QUALITY CARE IN OUR

2025

# DAY SURGERY NETWORK

FIND A NETWORK FACILITY FOR YOUR HEALTH PLAN OPTION



# Day Surgery Networks

You have cover for a defined list of procedures in our Day Surgery Network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. Members will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

## **KH** KeyCare Day Surgery Network

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

## **KS** KeyCare Start Day Surgery Network

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

## **KR** KeyCare Start Regional Day Surgery Network

Applies to members on the KeyCare Start Regional Plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.

## **D** Delta Day Surgery Network

Applies to members on the Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10,700. **This does not apply in an emergency.**

## **C** Coastal Day Surgery Network

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R7,000. **This does not apply in an emergency.**

## **O** Day Surgery Network on all other plans

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority and Classic Comprehensive (excluding Smart) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R7,000. **This does not apply in an emergency.**

## **S** Smart Day Surgery Network

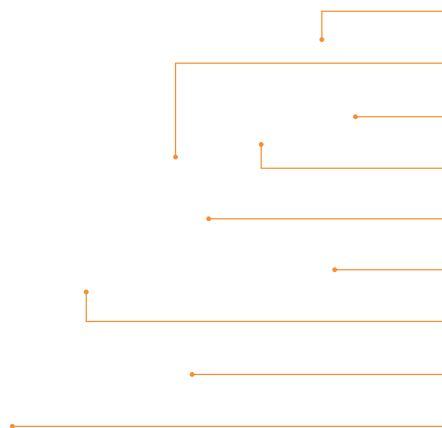
Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R12,200. **This does not apply in an emergency.**

Members on the Essential Dynamic Smart and Active Smart plans, have access to the Dynamic Smart Hospital Network. For planned admissions you must use our **Medical Provider Search tool** on the Discovery Health app and on our website to be directed to the most appropriate hospital that is conveniently close to your location based on your healthcare needs.

For planned admissions to any other private hospital, you must pay an upfront amount of R14,750. **This does not apply in an emergency.**

Click on the region you would like to view



# List of procedures covered in the Day Surgery Network

The following is a list of procedures that we cover in a Day Surgery Network according to the benefits of your chosen health plan.

## B

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### Biopsies

- Skin\*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

### Breast procedures

- Mastectomy for gynaecomastia\*
- Lumpectomy\* (fibroadenoma)

## E

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### Ear, nose and throat procedures

- Tonsillectomy and/or adenoidectomy\*
- Repair nasal turbinates\*, nasal septum\*
- Simple procedures for nose bleed (extensive cautery)
- Sinus lavage\*
- Scopes (nasal endoscopy\*, laryngoscopy)
- Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)\*

### Eye procedures

- Corneal transplant\*
- Treatment of glaucoma
- Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

Some of these procedures are not covered on KeyCare, Essential Smart, Essential Dynamic Smart and Active Smart plans. These are noted by an asterisk \* in the list above.

## G

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### Ganglionectomy

#### Gastrointestinal

- Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)\*
- Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

#### Gynaecological procedures

- Diagnostic Dilatation and Curettage
- Endometrial ablation
- Diagnostic Hysteroscopy
- Colposcopy with LLETZ
- Examination under anaesthesia
- Diagnostic laparoscopy
- Simple vulval and introitus procedures: simple hymenotomy, partial hymenectomy, simple vulvectomy, excision Bartholin's gland cyst
- Vaginal, cervix and oviduct procedures: excision vaginal septum, cyst or tumour, tubal ligation or occlusion, uterine cervix cerclage, removal cerclage suture
- Suction curettage
- Uterine evacuation and curettage

## N

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### Nerve procedures

- Neuroplasty median nerve, ulnar nerve, digital, nerve of hand or foot

## O

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### Orthopaedic procedures

- Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)\*
- Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty\*)

- Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review
- Repair bunions or toe deformity\*
- Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

## R

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### Removal of foreign body

- Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

## S

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### Simple superficial lymphadenectomy

#### Skin procedures

- Debridement
- Removal of lesions\* (dependent on site and diameter)
- Simple repair of superficial wounds

### Simple hernia procedures

- Umbilical hernia repair
- Inguinal hernia repair

## U

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### Urological procedures

- Cystoscopy
- Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

## EASTERN CAPE

East London	■ East London Day Hospital	KH		S	O	C	
	■ Life Beacon Bay Hospital	KH	KS	S	O	C	
	■ Life St Dominic's Hospital	KH		S	O	C	
	■ Life St James Day Hospital	KH		S	O	C	
	■ Cure Day Hospital East London	KH		S	O	C	
Humansdorp	■ Life Isivivana Private Hospital	KH			O	C	
Matatiele	■ Matatiele Private Hospital				O	C	
Mthatha	■ Life St Mary's Private Hospital	KH		S	O	C	
Port Elizabeth	■ The Edge Private Clinic	KH		D	S	O	C
	■ Netcare Greenacres Hospital			S	O	C	
	■ Life Mercantile Hospital	KH					
	■ Bay Eye Hospital	KH		D	S	O	C
	■ Life St George's Hospital	KH	KS	D		O	C
	■ Medical Forum Theatre	KH	KS	D	S	O	C
Queenstown	■ Life Queenstown Private Hospital	KH		S	O	C	
Uitenhage	■ Netcare Cuyler Hospital	KH			O	C	

## FREE STATE

Bethlehem	■ Bethlehem Medical Centre	KH		D	S	O
	■ Mediclinic Hoogland	KH				O
Bloemfontein	■ Citymed Theatre	KH	KS	D	S	O
	■ Cure Day Clinics Bloemfontein	KH	KS	D	S	O
	■ Emoyamed Bloemfontein					O
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH		D	S	O
	■ Life Rosepark Hospital	KH	KS	D		O
	■ Mediclinic Bloemfontein				S	O
	■ Mediclinic Bloemfontein Day Clinic	KH		D	S	O
	■ Stirling Hospital	KH		D	S	O
	■ Netcare Universitas Private Hospital	KH				
Frankfort	■ Riemland Clinic					O
Harrismith	■ Busamed Harrismith Private Hospital	KH	KS			O
Kroonstad	■ Netcare Kroon Hospital	KH				O
Mangaung	■ Netcare Pelonomi Private Hospital	KH				
Sasolburg	■ Netcare Vaalpark Medical Centre	KH				

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

**KH** KeyCare | **KS** KeyCare Start | **KR** KeyCare Start Regional | **D** Delta | **S** Smart\* | **C** Coastal

**O** Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## FREE STATE

### Welkom

- Mediclinic Welkom KH S O
- Welkom Medical Centre KH D S O

## GAUTENG

### Alberton

- Netcare Alberton Hospital D O
- Newmarket Day Hospital D S O
- Optimed KH D S O
- The Ear and Eye Clinic KH D S O

### Benoni

- Karibu Day Clinic KH
- Lakefield Surgical Centre (Pty) Ltd KH D S O
- Life The Glynnwood Hospital KH O
- MMC Benoni Day Hospital KH O
- Netcare Linmed Hospital O
- Sunshine Hospital KH
- The Healthy Eye KH KS D S O

### Boksburg

- Advanced East Rand Day Hospital KH KS D S O
- Boksburg Medical & Dental Centre KH KS D S O
- Netcare Sunward Park Hospital O

### Brakpan

- Life Dalview Hospital KH O

### Centurion

- Centurion Eye Hospital KH KS D S O
- Centurion Day Hospital KH KS D S O
- Netcare Unitas Hospital O

### Edenvale

- Edenvale Day Clinic D S O

### Florida

- Constantia Clinic KH KS D S O

### Germiston

- Germiston Medical & Dental Centre KH KS D S O
- Life Roseacres Hospital KH D S O

### Heidelberg

- Life Suikerbosrand Hospital KH O

### Johannesburg

- Bioart Fertility Clinic D S O
- Centre of Advanced Medicine KH D S O
- Cure Day Clinics – Fourways KH KS D S O
- Dr G M Pitje Day Clinic KH KS D S O
- Netcare East Rand N17 Private Hospital O

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O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## GAUTENG

Johannesburg	■ Fordsburg Clinic	KH	KS	D	S	O		
	■ Netcare Garden City Clinic	KH				O		
	■ Johannesburg Eye Hospital	KH	KS	D	S	O		
	■ Life Bedford Gardens Hospital			D		O		
	■ Life Brenthurst Hospital	KH	KS	D		O		
	■ Life Fourways Hospital			D	S	O		
	■ Netcare Linksfield Park Clinic					O		
	■ Netcare Linkwood Clinic					O		
	■ Medfem Clinic					O		
	■ Mediclinic Midstream				S	O		
	■ Mediclinic Morningside			D	S	O		
	■ Mediclinic Sandton					O		
	■ Netcare Milpark Hospital					O		
	■ Netcare Mulbarton Hospital					O		
	■ Nelson Mandela Children's Hospital	KH		D	S	O		
	■ Netcare Park Lane Clinic					O		
	■ Netcare Rosebank Clinic					O		
	■ Sandhurst Eye Centre	KH	KS	D	S	O		
	■ Intercare Day Hospital Sandton	KH	KS	D	S	O		
	■ Netcare Sunninghill Nursing Home					O		
	■ Twenty Twenty Eye Surgery Centre	KH		D	S	O		
	■ Visiomed Eye Laser Clinic	KH	KS	D	S	O		
	■ Vitalab Centre For Gynaecological Endoscopy			D	S	O		
	■ Wits Donald Gordon Medical Centre				KR	D	S	O
	Kempton Park	■ Arwyp Medical Centre			D		O	
		■ Birchmed Surgical	KH	KS	D	S	O	
■ Ekurhuleni Surgiklin Day Clinic		KH	KS	D	S	O		
Krugersdorp	■ Netcare Krugersdorp Private Hospital					O		
	■ Netcare Pinehaven Hospital					O		
Lenasia	■ Lenmed Clinic Limited	KH		D		O		
	■ Lenmed Daxina Private Hospital	KH		D		O		

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**KH** KeyCare | **KS** KeyCare Start | **KR** KeyCare Start Regional | **D** Delta | **S** Smart\* | **C** Coastal

**O** Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## GAUTENG

### Midrand

- Cure Day Clinics - Midstream KH KS D S O
- Life Carstenhof Hospital KH O
- Netcare Waterfall City Hospital D O

### Pretoria

- Advanced Groenkloof Day Hospital KH KS D S O
- Netcare Akasia Clinic O
- Botshilu Private Hospital KH O
- Cintocare O
- Constantia Park Medical and Dental Centre KH KS D S O
- Cure Day Clinics – Erasmuskloof KH KS D S O
- Netcare Femina Clinic O
- Intercare Day Hospital Hazeldean (Pty) Ltd KH KS D S O
- Intercare Day Hospital – Irene KH KS D S O
- Netcare Jakaranda Hospital KH O
- Kilnerpark Narko Clinic KH KS D S O
- Life Brooklyn Day Hospital KH KS D S O
- Life Eugene Marais Hospital KH KS O
- Life Faerie Glen Hospital O
- Life Groenkloof Hospital D S O
- Life Pretoria North Surgical Centre KH KS D S O
- Life Wilgers Hospital S O
- Louis Pasteur Hospital D O
- Mediclinic Legae KH O
- Mediclinic Kloof O
- Mediclinic Medforum KH KR O
- Mediclinic Muelmed O
- Medkin Clinic KH KS D S O
- Mpudulle Eye Centre (Pty) LTD KH D S O
- Netcare Montana Private Hospital O
- Netcare Moot Algemene Hospital O
- Optimed Eye and Laser Clinic KH O

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O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## GAUTENG

Pretoria	■ Pretoria East Eye Institute	KH	D	S	O	
	■ Netcare Pretoria East Private Hospital				O	
	■ Pretoria Eye Institute				O	
	■ Pretoria Urology Hospital				O	
	■ Waterkloof Surgical Centre	KH	D	S	O	
	■ Zuid Afrikaans Hospital	KH			O	
Randburg	■ Netcare Olivedale Clinic				O	
Randfontein	■ Lenmed Health Randfontein Private Hospital	KH				
	■ Life Robinson Private Hospital	KH	D		O	
Roodepoort	■ Cure Day Wilgeheuwel Hospital	KH	D	S	O	
	■ Life Flora Hospital				O	
	■ Life Wilgeheuwel Hospital		D	S	O	
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S	O
	■ Mayo Clinic	KH	KS	D	S	O
Soweto	■ Apex Surgi Centre Soweto	KH	KS	D	S	O
	■ Dr SK Matseke Private Hospital	KH	D	S	O	
	■ Tshepo-Themba Private Hospital		KS			
Springs	■ Life Springs Parkland Hospital	KH			O	
Tembisa	■ Lenmed Zamokuhle Private Hospital	KH	KS		O	
Vaal	■ Clinix Private Hospital Sebokeng	KH	KS	D	O	
	■ Mediclinic Emfuleni	KH		D	O	
	■ Ocumed	KH	KS	D	S	O
Vanderbijlpark	■ Cormed Clinic				O	
Vereeniging	■ Mediclinic Vereeniging			S	O	
	■ Midvaal Private Hospital	KH	D		O	
	■ Visiclin Eye Clinic	KH	KS	D	S	O
Vosloorus	■ Clinix Botshelong Empilweni Clinic	KH	KS		S	O
Westgate	■ Medgate Day Clinic	KH	KS	D	S	O

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 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart\* |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



## KWAZULU-NATAL

Amanzimtoti	▪ Netcare Kingsway Hospital	KH				O	C
Ballito	▪ Netcare Alberlito Hospital					O	C
	▪ Ribumed Ballito Day Hospital	KH		D	S	O	C
Berea	▪ JMH Morningside Day Hospital	KH		D	S	O	C
Chatsworth	▪ Life Chatsmed Garden Hospital	KH		D		O	C
Durban	▪ Ahmed Al-Kadi Private Hospital					O	C
	▪ City Hospital	KH	KS			O	C
	▪ Durban Eye Hospital	KH	KS	D	S	O	C
	▪ Durdoc Clinic	KH					
	▪ Lenmed Ethekwini Hospital and Heart Centre			D		O	C
	▪ Lorne Street Anaesthetic Clinic			D	S	O	C
	▪ Hillcrest Private Hospital					O	C
	▪ Life Entabeni Hospital	KH	KS	D		O	C
	▪ Life Westville Hospital			D	S	O	C
	▪ Lenmed Nu-shifa Hospital	KH				O	C
	▪ Netcare Parklands Hospital					O	C
	▪ Netcare St Augustine's Hospital					O	C
	Empangeni	▪ Life Empangeni Private Hospital	KH				O
Howick	▪ Howick Day Clinic	KH		D	S	O	C
	▪ Lenmed Howick Private Hospital					O	C
Isipingo	▪ Isipingo Clinic	KH			S	O	C
Kokstad	▪ Netcare Kokstad Private Hospital	KH				O	C
Ladysmith	▪ Ladysmith Day Hospital	KH				O	C
	▪ Lenmed La Verna Hospital	KH				O	C
Margate	▪ Netcare Margate Private Hospital					O	C
	▪ Shelly Beach Day Hospital	KH		D	S	O	C
Newcastle	▪ Mediclinic Newcastle	KH			S	O	C
	▪ Mediclinic Newcastle Day Hospital	KH			S	O	C
Pinetown	▪ Life The Crompton Hospital	KH				O	C
	▪ Pinetown Medicross Theatre	KH	KS	D	S	O	C

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 KeyCare |  KeyCare Start |  KeyCare Start Regional |  Delta |  Smart\* |  Coastal

 Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## KWAZULU-NATAL

Pietermaritzburg	■ Eden Gardens Private Hospital								O	C
	■ Life Hilton Private Hospital								O	C
	■ Mediclinic Pietermaritzburg					S			O	C
	■ Midlands Day Hospital	KH			D				O	C
	■ Midlands Medical Centre	KH	KS							
	■ Pietermaritzburg Eye Hospital	KH	KS		D	S			O	C
	■ Netcare St Anne's Hospital								O	C
Phoenix	■ Life Mount Edgecombe Hospital	KH							O	C
Port Shepstone	■ Hibiscus Private Hospital	KH								
	■ Hibiscus Day Surgical Hospital	KH							O	C
Richards Bay	■ Medicross Richards Bay Day Theatre	KH	KS			S			O	C
	■ Melomed Richards Bay	KH	KS			S				
	■ Richards Bay Medical Institute Day Hospital	KH	KS			S			O	C
	■ Netcare The Bay Hospital	KH							O	C
Scottburgh	■ Hibiscus Hospital Scottburgh	KH						O	C	
Tongaat	■ Mediclinic Victoria	KH						O	C	
Umhlanga	■ Gateway Private Hospital								O	C
	■ KZN Day Clinic	KH	KS		D	S			O	C
	■ Medstone Medical Centre T/A Umhlanga Eye Institute	KH	KS		D	S			O	C
	■ Netcare Umhlanga Hospital					S			O	C
Vryheid	■ Abaqulusi Private Hospital							O	C	

## LIMPOPO

Lephalale	■ Mediclinic Lephalale	KH							O	
Louis Trichardt	■ Zoutpansberg Private Hospital	KH							O	
Polokwane	■ Mediclinic Limpopo Day Clinic	KH	KS	KR	D	S			O	
	■ Mediclinic Limpopo	KH	KS	KR						
	■ Netcare Pholoso Hospital					S			O	
Thabazimbi	■ Mediclinic Thabazimbi	KH							O	
Thohoyandou	■ Mvededzo Day Hospital	KH			D	S			O	
Tzaneen	■ Mediclinic Tzaneen	KH		KR		S			O	

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## MPUMALANGA

Barberton	<ul style="list-style-type: none"> <li>RH Phodiclinic</li> </ul>	KH				
Emalahleni	<ul style="list-style-type: none"> <li>Advanced De La Vie Day Hospital</li> </ul>	KH	KS	D	S	O
	<ul style="list-style-type: none"> <li>Highveld Eye</li> </ul>	KH	KS	D	S	O
	<ul style="list-style-type: none"> <li>Life Cosmos Hospital</li> </ul>	KH		D	S	O
Ermelo	<ul style="list-style-type: none"> <li>Mediclinic Ermelo</li> </ul>	KH				O
Middelburg	<ul style="list-style-type: none"> <li>Life Midmed Private Hospital</li> </ul>	KH	KS			O
Mbombela	<ul style="list-style-type: none"> <li>Lowveld Hospital</li> </ul>	KH				O
	<ul style="list-style-type: none"> <li>Mediclinic Nelspruit</li> </ul>	KH	KS	KR		O
	<ul style="list-style-type: none"> <li>Mediclinic Nelspruit Day Clinic</li> </ul>	KH	KS	KR	S	O
	<ul style="list-style-type: none"> <li>Surgiclinic</li> </ul>				S	O
	<ul style="list-style-type: none"> <li>Kiaat Private Hospital</li> </ul>					O
Piet Retief	<ul style="list-style-type: none"> <li>RH Piet Retief Private Hospital</li> </ul>	KH				
Trichardt	<ul style="list-style-type: none"> <li>Mediclinic Highveld</li> </ul>	KH		KR		O

## NORTH WEST

Brits	<ul style="list-style-type: none"> <li>Mediclinic Brits</li> </ul>	KH				O
Carltonville	<ul style="list-style-type: none"> <li>The Fountain Private Hospital</li> </ul>	KH				O
Klerksdorp	<ul style="list-style-type: none"> <li>Daleside Day Hospital</li> </ul>	KH			S	O
	<ul style="list-style-type: none"> <li>Life Anncron Hospital</li> </ul>	KH			S	O
	<ul style="list-style-type: none"> <li>Wilmed Park Private Hospital</li> </ul>					O
Mafikeng	<ul style="list-style-type: none"> <li>Victoria Private Hospital</li> </ul>	KH				O
Potchefstroom	<ul style="list-style-type: none"> <li>Mediclinic Potchefstroom</li> </ul>	KH				O
	<ul style="list-style-type: none"> <li>Mooimed Private Hospital</li> </ul>	KH				O
	<ul style="list-style-type: none"> <li>Potchefstroom Medical &amp; Dental Centre</li> </ul>	KH		D	S	O
Rustenburg	<ul style="list-style-type: none"> <li>Netcare Ferncrest Hospital</li> </ul>			D	S	
	<ul style="list-style-type: none"> <li>Life Peglerae Hospital</li> </ul>	KH	KS			O
	<ul style="list-style-type: none"> <li>Rustenburg Medi-Care Centre</li> </ul>					O
	<ul style="list-style-type: none"> <li>Rustenburg Private Eye Clinic</li> </ul>	KH	KS	D	S	O
Vryburg	<ul style="list-style-type: none"> <li>Vryburg Private Hospital</li> </ul>	KH				O

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KH KeyCare | 
 KS KeyCare Start | 
 KR KeyCare Start Regional | 
 D Delta | 
 S Smart\* | 
 C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## NORTHERN CAPE

### Hartswater

■ Jane Keyser Clinic						O	C
■ Medi – Harts Day Clinic	KH					O	C

### Kathu

■ Lenmed Health Kathu Private Hospital	KH					O	
■ Lenmed Royal Hospital and Heart Centre					S		C

### Kimberley

■ Mediclinic Kimberley	KH					O	C
■ Narko Clinic	KH				S	O	C

### Lime Acres

■ Finsch Mine Hospital	KH						
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### Upington

■ Kalahari Day Theatre Cataract and Eye Centre	KH				S	O	C
■ Mediclinic Upington	KH					O	C

## WESTERN CAPE

### Atlantis

■ Wesfleur Private Clinic	KH			D	S	O	C
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### Bellville

■ Bellville Medical Centre	KH	KS				O	C
■ Khangella Eye Theatre	KH	KS		D	S	O	C
■ Mediclinic Louis Leipoldt	KH		KR			O	C

### Cape Town

■ Alchimia Clinic	KH			D	S	O	C
■ Drs Aevitas Clinic PTY LTD				D	S	O	C
■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd						O	C
■ Cape Dental Theatres				D	S	O	C
■ Cape Eye Hospital	KH					O	C
■ Cure Day Hospitals Foreshore	KH			D	S	O	C
■ Netcare Christiaan Barnard Memorial Hospital						O	C
■ Gatesville Medical Centre	KH	KS		D	S	O	C
■ Life Kingsbury Hospital					S	O	C
■ Life Vincent Pallotti Hospital				D		O	C
■ The Link Day Surgery Clinic	KH					O	C
■ Mediclinic Cape Gate Day Clinic	KH	KS		D	S	O	C
■ Mediclinic Cape Town				D	S	O	C
■ Mediclinic Constantiaberg					S	O	C
■ Medicross Foreshore Day Hospital	KH			D	S	O	C
■ Mediclinic Panorama				D	S	O	C
■ Mediclinic Strand						O	C
■ Melomed Tokai	KH					O	C

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\* Essential Dynamic Smart and Active Smart Plan members must use the Discovery Health app or website to access the Dynamic Smart Network

**KH** KeyCare | **KS** KeyCare Start | **KR** KeyCare Start Regional | **D** Delta | **S** Smart\* | **C** Coastal

**O** Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

WESTERN CAPE

Cape Town	▪ Netcare N1 City Hospital								O	C
	▪ Netcare Blaauwberg Hospital								O	C
	▪ New Era Health Day Clinic	KH			D	S			O	C
	▪ Parow Medical and Dental Centre	KH	KS		D	S			O	C
	▪ Peninsula Eye Hospital				D	S			O	C
	▪ Netcare UCT Medical Centre (Pty) Ltd	KH							O	C
	▪ Summerhill Surgical Centre	KH	KS		D	S			O	C
	▪ Tokai Medical and Dental Centre	KH	KS		D	S			O	C
	▪ The Cosmetic Surgery Institute	KH			D	S			O	C
Constantia	▪ Driftwood Clinic	KH			D	S			O	C
Durbanville	▪ Advanced Durbanville Surgical Centre	KH	KS		D	S			O	C
	▪ Langebaan Day Hospital	KH							O	C
	▪ Mediclinic Durbanville Day Clinic	KH	KS		D	S			O	C
	▪ The Surgical Institute	KH	KS		D	S			O	C
George	▪ George Surgical Centre	KH	KS		D	S			O	C
	▪ Mediclinic Geneva	KH	KS	KR			S		O	C
	▪ Mediclinic George	KH	KS	KR			S		O	C
Goodwood	▪ Monte Vista Clinic	KH	KS		D	S			O	C
Hermanus	▪ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital	KH			D				O	C
	▪ Mediclinic Hermanus	KH							O	C
Khayelitsha	▪ Thembani Theatres	KH			D	S			O	C
Knysna	▪ Advanced Knysna Surgical Centre	KH	KS						O	C
	▪ Life Knysna Private Hospital								O	C
Kraaifontein	▪ Kraaifontein Medical and Dental Centre	KH	KS		D	S			O	C
Kuilsriver	▪ Netcare Kuilsriver Private Hospital								O	C
Milnerton	▪ Intercare Day Hospital Century City	KH	KS	KR	D	S			O	C
	▪ Mediclinic Milnerton	KH		KR		S			O	C
Mitchells Plain	▪ Mitchells Plain Medical Centre	KH			D	S			O	C
Mossel Bay	▪ Life Bay View Hospital	KH							O	C
	▪ Vidamed Bay Hospital	KH			D	S			O	C
Oudtshoorn	▪ Cango Medicentre	KH							O	C
	▪ Mediclinic Klein Karoo	KH							O	C

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**O** Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

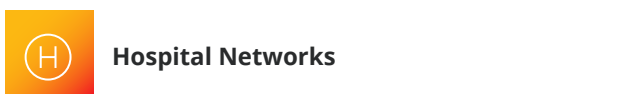
## WESTERN CAPE

Paarl	■ Cure Day Clinics - St Stephens Paarl	KH	D	O	C		
	■ Mediclinic Paarl	KH		O	C		
Parow	■ Advanced Panorama Surgical Centre	KH	KS	D	S	O	C
	■ Cure Day Clinics - Bellville	KH	KS	D	S	O	C
	■ Inuversal Day Hospital Panorama					O	C
Plettenberg Bay	■ Mediclinic Plettenberg Bay					O	C
Robertson	■ Carewell Robertson Day Hospital	KH				O	C
Simon's Town	■ Advanced Harbour Bay Surgical Centre	KH		D	S	O	C
Somerset West	■ Cure Day Clinic - Somerset West	KH		D	S	O	C
	■ Mediclinic Vergelegen			D		O	C
	■ Mediclinic Vergelegen Day Clinic	KH		D		O	C
	■ Somerset Aesthetic Clinic	KH		D	S	O	C
Southern Suburbs	■ Life Sport Science Orthopaedic Surgical Day Centre	KH		D	S	O	C
	■ Rondebosch Medical Centre	KH	KS			O	C
Stellenbosch	■ Mediclinic Stellenbosch Day Clinic			D	S	O	C
	■ Mediclinic Winelands Day Clinic			D	S	O	C
	■ Wijnland Fertility Clinic			D	S	O	C
Vredenburg	■ Life West Coast Private Hospital	KH				O	C
Worcester	■ Advanced Worcester Surgical Centre	KH	KS	D		O	C
	■ Mediclinic Worcester	KH				O	C

## LESOTHO

Maseru	■ Maseru Private Hospital			D	O
	■ Willies Hospital	KH			

View other network providers using find a healthcare provider tool on the Discovery Health app.



The Discovery Health app and Find a healthcare provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

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KeyCare | KeyCare Start | KeyCare Start Regional | Delta | Smart\* | Coastal

Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

# Contact us

Discovery Health Medical Scheme is committed to providing you with the highest standard of service and your feedback is important to us. The following channels are available for your complaints

## 01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on [www.discovery.co.za](http://www.discovery.co.za). We would also love to hear from you if we have exceeded your expectations.

## 02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on [www.discovery.co.za](http://www.discovery.co.za) or by emailing [principalofficer@discovery.co.za](mailto:principalofficer@discovery.co.za).

## 03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on [www.discovery.co.za](http://www.discovery.co.za)

## 04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) 0861 123 267 | [www.medicalschemes.co.za](http://www.medicalschemes.co.za)

The hospital network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.